

**Orange County Consumer Protection Office**  
**Towing Complaint Form**  
Trespass Towing and Vehicle Immobilization

Trespass tow means the removal or towing of a vehicle without the consent of the vehicle's owner or operator when that vehicle is parked on private real property. Immobilization means the use of a "boot" or other mechanism which causes a vehicle to be immobile or inoperable. (Orange County Code Sec. 35-54)

**Your Information:**

Name: \_\_\_\_\_  
Mailing address: \_\_\_\_\_  
Day time phone: (\_\_\_\_) \_\_\_\_\_ Alternate phone: (\_\_\_\_) \_\_\_\_\_  
Your e-mail address: \_\_\_\_\_  
Vehicle Description: \_\_\_\_\_ Tag #/State: \_\_\_\_\_  
Who is the registered owner of the vehicle? \_\_\_\_\_

**Towing Company Information:**

Business Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
Physical address (if different): \_\_\_\_\_  
Contact person: \_\_\_\_\_  
Phone: (\_\_\_\_) \_\_\_\_\_

**Dispute Information:**

Where was your vehicle parked? (Include the address, name of business/complex, etc.)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Date and time of tow: \_\_\_\_\_

Have you retrieved your vehicle? \_\_\_\_\_ When? \_\_\_\_\_ Cost \$: \_\_\_\_\_

Type of complaint: (check all that apply)

- Overcharged
- Boot applied
- Legally parked
- Missing / Improper Signage
- Other

Explain the complaint, describing the events in the order they occurred. You may attach additional pages if necessary.

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

